



Terms & Conditions

BOOKING CONDITIONS FOR SELF CATERING STAYS AT WATERGARDEN'S END

- 1. CONTRACT :** The contract for a short-term holiday rental shall be made between the client and Watergardens B & B, the contract will be entered into when Watergardens B&B issues the confirmation and will be subject to all the following booking conditions.
- 2. PAYMENT:** A non-refundable deposit of £100.00 is required to secure a booking. The balance shall be payable 28 days before the commencement of the rental. Non-payment of the balance of the rent on or before the due date shall be construed as a cancellation of the contract by the Client. All payments made by cheque should be payable to 'Watergardens B & B' Payments may also be made directly by debit or credit card. Booking forms need to be fully completed and returned with the balance of the rental.
- 3. PERIOD OF HIRE:** Rentals commence, unless otherwise notified at 4.00pm on the day of arrival and terminate at 11.00am on the day of departure. Rentals are offered for Weekend breaks commencing Friday and concluding Monday 3 nights/ Midweek Breaks commencing Monday and concluding Friday 4 nights/ Full week breaks commencing Friday and concluding the following Friday 7 nights.
- 4. NUMBER OF PERSONS USING THE PROPERTY:** The number of persons occupying the property must not exceed the maximum number stipulated. Watergardens reserves the right to refuse entry to the whole party if this condition is not observed.
- 5. VISITING DAY GUESTS:** All visiting day guests must be notified in advance to the Proprietors in order that the Proprietors are aware of all guests on the property at all times and are the full responsibility of the paying guest.
- 6. COMPLAINTS:** Should guests have any complaint during their stay it should be brought to the Proprietors notice. The Proprietor will try to rectify the problem.
- 7. BREAKAGES OR DAMAGE:** The client is legally bound to reimburse Watergardens for replacement, repair or additional cleaning costs on demand.





8. CARE OF THE PROPERTY: The client shall take all reasonable and proper care of the property, fittings and contents and leave them in the same state of repair and condition as at the commencement of their rental. Smoking and pets are not permitted

9. LIABILITY: Watergardens and its employees shall not be under any liability to the Clients or third parties for any loss or damage arising from breach of contract, negligence, misrepresentation or otherwise.

10. RIGHT OF ENTRY: The Proprietors and their employees shall be allowed the right of entry at all reasonable times for purposes of inspection or to carry out necessary repairs or maintenance.

11. CANCELLATION: Any cancellation made by the Client for whatever reason shall be in writing and addressed to Watergardens B & B at the address at the top of the Booking Form. Cancellations received 21 days or more before the rental commencement date 75% of the monies (less deposit) shall be returned. Cancellations received 14 days and less than 21 days before rental commencement date 50% of the monies (less deposit) shall be returned. For cancellations made with less than 14 days notice of the rental commencement date no monies shall be returned.

12. GUEST CONDUCT: The owners reserve the right to instruct Clients to leave the premises within an hour should Clients' conduct become a disturbance or inconvenience to other guests. No refund will be given for a reservation terminated in this manner. If the behaviour of self-catering guests has caused the Proprietors to offer financial compensation to other paying guests then they reserve the right to claim the total sum from the Client

13. CANCELLATION INSURANCE: Watergardens advises Clients to insure against cancellation.

CLIENT'S SIGNATURE:

DATE: